



**United States District Court  
Southern District Of New York**

**Laura Taylor Swain**  
*Chief Judge*

**Tammi Hellwig**  
*Clerk of Court*

**COURT NOTICE TO THE BAR**

November 25, 2025

**CONTACT:**

PACER (800) 676-6856

**PACER News**

**Multifactor Authentication Requirement**

To enhance system security, the Public Access to Court Electronic Records (PACER) system is adopting a multifactor authentication (MFA) requirement. MFA is a two-step process commonly used when accessing secure websites or applications (apps), such as those used by banks and workplaces. Users with filing and all other types of ECF-level access will be required to enroll in MFA. Users with PACER-only (read only) access will have the option to enroll.

PACER users will receive a prompt to enroll in MFA when logging into PACER. If you receive an MFA enrollment prompt, you can enroll on your own by following the steps outlined on the [MFA Tips and Resources page](#) at [pacer.gov](http://pacer.gov). Support from PACER is not necessary for enrollment. If you do not receive an MFA enrollment prompt, no action is necessary at this time.

**Password Reset**

On October 16, 2025, PACER released an update that allows users with CM/ECF-level access (e.g., filers, interested parties, etc.) whose account search status becomes inactive due to search inactivity the ability to reset their own password without contacting the PACER Service Center. Users with CM/ECF-level filing access can still file even if their search status shows as “inactive” due to six months of inactivity.

**Questions**

Questions should be directed to the PACER Service Center at [pacer@psc.uscourts.gov](mailto:pacer@psc.uscourts.gov) or (800) 676-6856. The PACER Service Center hours of operation are Monday through Friday, 9 a.m. to 7 p.m. EST.

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