



Post-Mediation Survey

General Information:

1. Indicate the case caption using the following format: ABC, Inc. et v. DEF, Inc, et al
2. Indicate the docket number:
3. Indicate the type of case:
4. Mediator's name:
5. Mediation Session Date(s):
6. If you were not present at the mediation session in this case, please provide contact information to help us contact the person who attended:

Name:

Company:

Email:

Phone:

Information About the Mediation:

7. Was there a settlement (y/n)?
8. If there was a settlement, was the mediator helpful in reaching settlement (y/n)?
9. Overall, how helpful or detrimental was the mediation process in the resolution of this case?
(choose one):
10. Approximately how many hours did the entire mediation last?
11. Were there follow up sessions held with the mediator (y/n)? If so, how many?
12. Rate the mediator on each of the following (1=poor, 2=fair, 3=good, 4=very good, 5=excellent):

Knowledge of the law:

Preparation:

Fairness and impartiality:

Creative problem solver:

Effective in getting parties to engage in meaningful discussion:

13. Which of the following skills did the mediator possess (y/n)?

Active listening

Ability to identify and separate the issues involved and frame these issues for solution

Ability to deal with complex factual materials

Ability to earn trust and maintain credibility

Ability to help parties to invent creative options

Ability to help parties assess their non-settlement alternatives

Sensitivity to strongly felt values of the participants, including gender, ethnic, and cultural differences

14. Would you recommend this mediator (choose one)?

15. Any comments or suggestions you may have about the Mediator or the Mediation Program or its application to this case are welcome. Please add any additional comments you have about the Mediator or the Mediation Program generally in the space below.